



SIDES

SIDES, or the State Information Data Exchange System, is a national tool that helps employers manage unemployment insurance (UI) claims efficiently and securely. Instead of relying on mail or fax, SIDES allows employers to exchange claim information electronically.

WHY IT MATTERS

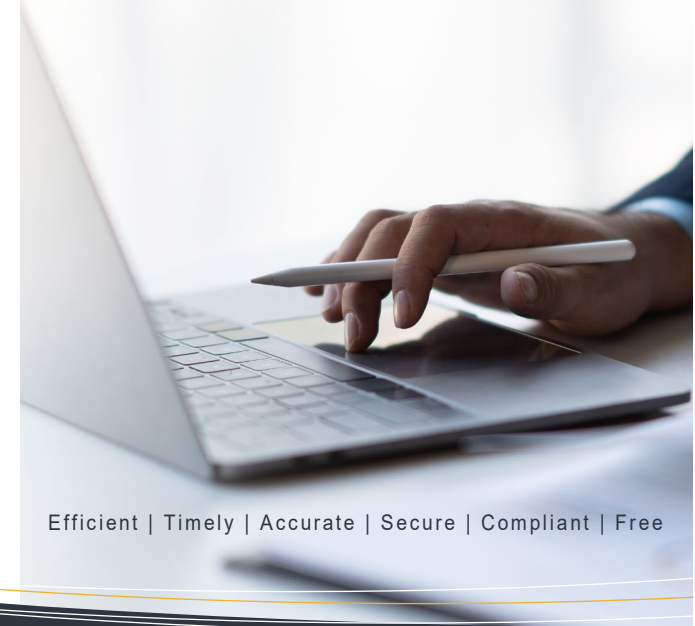
Responding to UI claims can be time-consuming, and missing deadline can lead to incorrect benefit charges. SIDES improves this process by giving you:

- Faster communication with the UI agency
- Less paperwork and fewer errors
- Real-time confirmations
- Compliance with state and federal UI deadlines

SIDES is designed to work for businesses of all sizes – from single-location employers to national chains and third-party administrators (TPAs).

When you use SIDES, you're not just checking a box – you're protecting your business.

SIDES for Employers



Efficient | Timely | Accurate | Secure | Compliant | Free



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Why Employers Choose SIDES

SIDES MAKES IT EASIER TO MANAGE UI CLAIMS.

You'll receive requests faster and respond directly through a secure system. Whether you handle claims internally or use a third-party administrator, SIDES helps you meet deadlines and avoid improper charges to your account.

SIDES HELPS:

- REDUCE PAPERWORK
- REDUCE MANUAL PROCESSING
- IMPROVE ACCURACY
- IMPROVE COMPLIANCE
- MEET DEADLINES
- AVOID PENALTIES

SIDES is used across America and was developed through a partnership between the U.S. Department of Labor (DOL) and the National Association of State Workforce Agencies (NASWA). It's built to serve businesses of all sizes with a secure, consistent, and efficient way to respond to UI claims. With SIDES, you can respond faster, avoid costly errors, and focus on what matters: running your business.

respond with confidence.
protect your bottom line.

CHOOSE HOW YOU CONNECT

E-Response

Great for small employers:

- Access a secure website
- No special software needed
- Log in, review, and respond quickly
- Receive confirmation of submissions

System Integration

Great for larger employers, TPAs, and PEOs:

- Full automation with payroll/HR systems
- Secure, real-time data exchange
- Reduces human error
- Ideal for high-volume claim environments

SIDES Exchanges



Separation Information (SI)

Provide details when an employee separates from your company.



Earnings Verification (EV)

Submit wage records for accurate UI decisions.



Monetary & Potential Charging (MPC)

Validate base period wages.



Additional Fact-Finding (ADF)

Planning for future implementation.

Respond to follow-up questions.



Determinations & Decisions (DD)

Planning for future implementation.

Receive decisions electronically.



FASTER RESPONSES. FEWER MISTAKES. LESS STRESS.

With SIDES, handling UI claims is simple, secure, and efficient. For more information, visit WorkForceWV.org/SIDES.