

**RECEIVED**  
**DEC 30 2024**  
**ES DIVISION**

12/20/2024

West Virginia Division of Labor  
Maureen Persons, Director  
Dislocated Worker Services Unit and  
Rapid Response Coordinator  
1900 Kanawha Blvd. East  
Bldg. 3, Room 200  
Charleston, WV 25305

To Whom It May Concern:

We are sorry to report that Vimo, Inc. dba GetInsured (“Vimo” or the “Company”) will be terminating a total of 430 US employees, including employees based in West Virginia, as well as remote employees in other locations.

The terminations will be in effect as of February 19th, 2025, although Vimo reserves the right to extend separation dates in its discretion. This planned action is anticipated to be permanent with no bumping rights; Vimo does not have unionized employees.

Attached as Exhibit A is a list of job titles of the positions to be affected, listed by location.

Please feel free to contact me via the email or phone number listed below.

Nicolla Banks  
Human Resources Generalist  
Phone: 650-618-4581  
Email: [Nicolla.Banks@getinsured.com](mailto:Nicolla.Banks@getinsured.com)

Exhibit A

**Alabama**

Call QA Specialist  
Customer Service Representative I

**Arkansas**

Customer Service Representative I

**Arizona**

Customer Service Representative I

**California**

Call CA Specialist

**Colorado**

Customer Service Representative I

**Florida**

Customer Service Representative I  
Call QA Specialist  
Team Lead  
Customer Service Representative II

**Georgia**

Team Lead  
Customer Service Representative I  
Customer Service Representative II  
Call QA Specialist

**Iowa**

Customer Service Representative I

**Illinois**

Customer Service Representative I

**Indiana**

Customer Service Representative I  
Call QA Specialist

**Kansas**

Customer Service Representative I

**Kentucky**

Customer Service Representative I

**Louisiana**

Customer Service Representative I  
Call QA Specialist

**Maine**

Customer Service Representative I

**Michigan**

Customer Service Representative I  
Call CA Specialist

**Mississippi**

Customer Service Representative

**Missouri**

Customer Service Representative I  
Call QA Specialist

**North Carolina**

Customer Service Representative I

**North Dakota**

Customer Service Representative I

**New Jersey**

Call QA Specialist

**New Mexico**

Customer Service Representative I

**Nevada**

Customer Service Representative I  
Customer Service Representative II

**Ohio**

Customer Service Representative I  
Customer Service Representative II  
Call Center Supervisor

**Oklahoma**

Customer Service Representative I

**Oregon**

Customer Service Representative I

**Pennsylvania**

Customer Service Representative I  
Call QA Specialist

**South Carolina**

Customer Service Representative I  
Call QA Specialist

**Tennessee**

Customer Service Representative I

**Texas**

Customer Service Representative I  
Call QA Specialist

**Utah**

Customer Service Representative I

**Virginia**

Customer Service Representative I

**West Virginia**

Customer Service Representative I