

Job Fair

hosted by



KellyConnect is looking for Technical Support Advisers

9 a.m. – 5 p.m.

**June
25-26
2018**

BridgeValley CTC
2001 Union Carbide Drive
South Charleston, WV 25303

INTERESTED?

Interested candidates **MUST complete an application prior to attending the job fair.** Follow this link for more information about the position and to apply:

workforcewv.org/kellyconnect

ABOUT THE POSITION

Open positions are home based.

Earning Potential: \$13-15 per hour

Technical support advisers provide customer service to resolve technology questions, challenges and problems through a series of trouble shooting activities in a virtual call center environment. Common solutions include resolving username and password problems, data sharing & synchronization, uninstalling/reinstalling basic software applications, verifying proper hardware and software configuration and set up, power cycling devices, navigating customers through application menus, and troubleshooting email issues. This is a performance-based organization where all calls are recorded, monitored, and coached on a daily basis. You will be responsible for support of computers, operating systems and mobile devices (smart phones, tablets, and MP3 players).

ABOUT KELLY SERVICES

Kelly Services provides workforce solutions to customers in a variety of industries. Their expertise spans an array of outsourcing and consulting solutions, including recruitment, human resource management, vendor management, and outplacement services on a global basis.



WEST VIRGINIA
DEPARTMENT of COMMERCE

WestVirginia.gov